



## **QClub Card Program**

### **Frequently Asked Questions – Golfers**

**Q: When can I make tee times and start using the card?**

Once you receive your QClub Card, you can start securing tee times the next business day. You will pick your membership card up when you visit your “HOME” course for the first time this season.

**Q: How long is a card valid for or when does it expire?**

QClub cards are valid from the day you pay for your Membership until December 31 of that same year. Cards that are purchased during our “fall” promotion will be valid until the end of the following year, providing additional months at no extra charge.

**Q: How far in advance can tee times be reserved?**

Please visit the QClub website and check participating golf course information sheets for specific rules and guidelines such as the number of days you may book in advance.

**Q: Can a QClub Card have more than one name on it?**

Player’s and Signature Cards are for individuals only and will be valid for only the cardholder.

**Q: Does the cardholder need to be present at all times?**

Yes, the QClub card holder must play when the card is being used. An ID may be required at check-in.

**Q: Can I transfer a QClub card to another person?**

All Cards are non-transferable.

**Q: Should I lose my QClub card, how do I get a new one?**

Should your card be lost or stolen, please email [quinn@QClubMichigan.com](mailto:quinn@QClubMichigan.com) to report it and a new card will be sent within 10 business days. In the interim, you will be provided with a Temporary Card Number “from your HOME course” that can be used at courses until your new card arrives.



**Q: How many golf courses will I be able to play using my QClub card?**

Currently there are (4) premium daily-fee courses in the QClub program, including:

Quail Ridge Golf Club – Grand Rapids, MI  
Heritage Glen Golf Club – Kalamazoo, MI  
Timber Ridge Golf Club – Lansing, MI  
Ravines Golf Club, Saugatuck, MI

The number of Courses participating in the QClub program may grow throughout the season.

**Q: When do I receive my 20% savings on green fees and carts?**

The 20% discount you receive as a QClub member is made available at the course upon presentation of your QClub membership card.

**Q: If I have a coupon can I use it together with my 20% savings?**

Unless otherwise stated, the QClub member's 20% discount cannot be applied towards tee times with any other price breaks or specials, including Senior Rates.

**Q: If I bring guests, do they get the 20% discount when golfing with me?**

No; The 20% discount **only** applies to the QClub card holder. However, specials sent out to members may indicate special guest rates or benefits for playing partners as well.

**Q: How do I book a tee time on-line?**

Once you login to the QClub website with your username and password, you will be presented with a Tee Times Reservations section listing all participating courses, with links to book and pay online. Make sure you select QClub member prior to booking your time.

**Q: What do I need to know when I go to the golf course to play?**

Upon arrival, present yourself at the Golf Shop with your name, tee time and QClub membership card. During check-in, they may request a valid photo ID to verify you as the card holder.

**Q: What is the Ambassador program?**

The Ambassador Program provides QClub Signature Card members a FREE round of golf each time they bring along 3 Retail paying Guests. This represents a great way to “pay your way” at top courses in Michigan simply by arranging a foursome. There is an annual limit of 10 FREE Ambassador Rounds per year.